

## **Membership and Renewal FAQ's**

### **Q: When can I apply for OSLHA membership?**

**A:** We accept applications at any time during the year. As we keep our membership costs as low as possible for everyone, membership dues, are not prorated. Therefore you get the most value for your money by renewing at the beginning of a membership year (July 1<sup>st</sup>)

### **Q: How long does it take to process my application?**

**A:** We begin processing applications in May annually for the upcoming year, which begins July 1<sup>st</sup>. Membership and insurance verifications, when applicable, are emailed to members beginning in Mid-June.

### **Q: When can I purchase liability insurance?**

**A:** Liability insurance can be purchased at any time of the year. It is easily done when you renew your membership or you can add it on to an existing membership at any time.

### **Q: When does my liability insurance become effective?**

**A:** Liability insurance becomes effective for a renewal on July 1<sup>st</sup> or on the date you make payment if you add it after the membership year has already begun.

### **Q: When does my liability insurance expire?**

**A:** Liability insurance expires on June 30<sup>th</sup> annually. Policies can be purchased as late in the year as June but will expire and require renewal on June 30<sup>th</sup>.

### **Q: How do I receive my membership and liability insurance verification documents?**

**A:** We now email all membership cards and insurance verification documents to avoid postal delays and to allow you the preferences of retaining your documents electronically or printing them.

### **Q: Why can't I print my membership card?**

**A:** Occasionally, opening and printing of membership cards sent to mobile devices and Apple products may be problematic. If you received your membership card by email and have been unable to view or print it, please [contact us](#) and we can send you a new membership card by email in a PDF format. This should resolve any issues you have with viewing and printing your membership card.